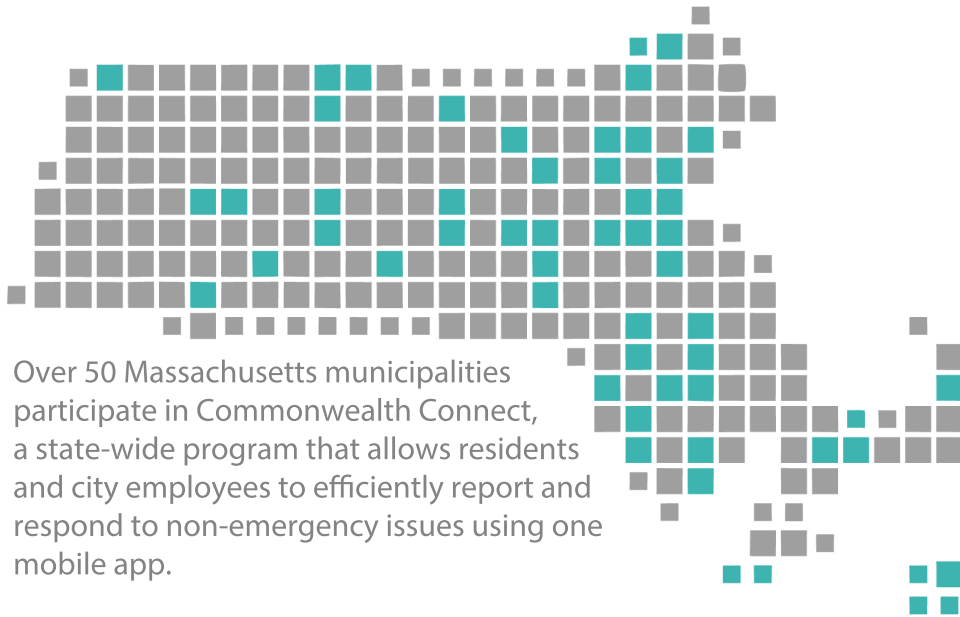
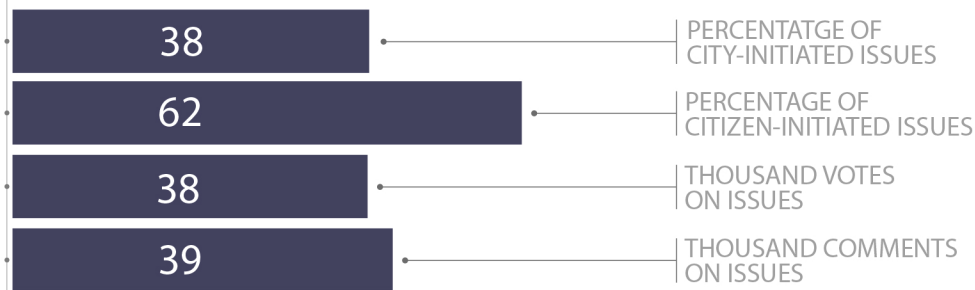




# Commonwealth Connect

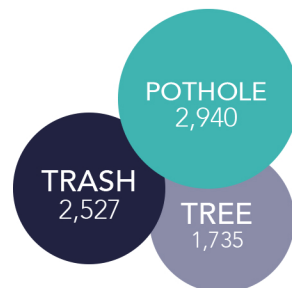


## Engagement: By the Numbers

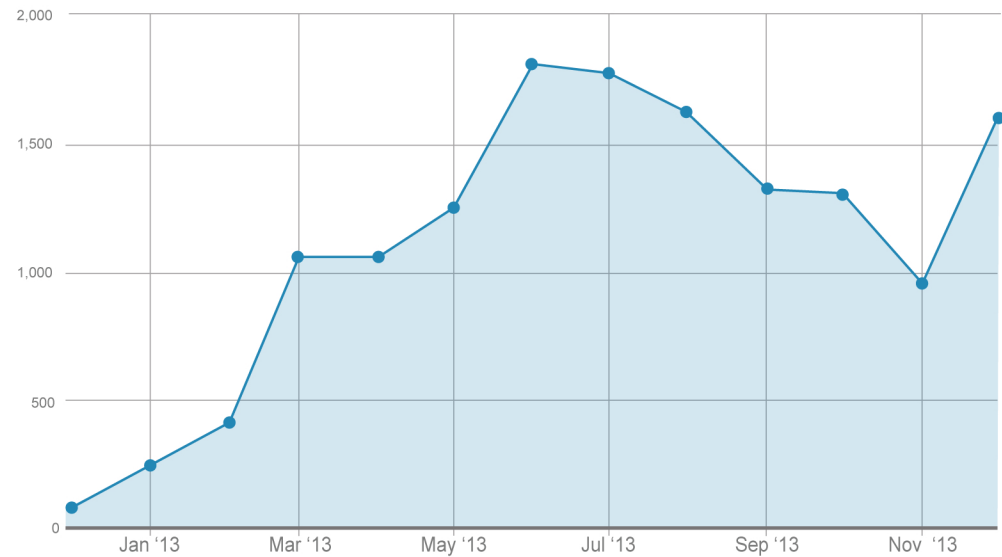


## Top 3 Service Requests

2,940 - The number of phone calls cities did not receive for pothole issues.



## Issues Reported by Month in 2013



After one year, 86% of the nearly 17,000 issues reported through the program have been resolved.

## Issues by Source

The mobile app is the the most common way for residents to report an issue.

